# Naples Central School

Transportation Department Joanne Schenk 585-374-7945 Patrick Elwell 585-374-7940

# Welcome To Ride 360

In our world of new technology,we would like to share new ways of letting you know more information about your child when they are on the bus. Our new transportation software can do just that, we would like to introduce you to our new ride 360 app.

After setting up your app on your mobile device, only you or who you choose to share it with, will be able to see relevant transportation information about your child. Some examples are: Drivers name, bus stops, time the bus will be arriving, phone number information that we have on file.

Enclosed you will find information about how to set up the ride 360 app,and how to find information about your child in the Naples Central School website under the schooltool tab.

If you choose to use this app, we would like to hear from you on how the experience of it is. Feel free to call the number above or e-mail us <a href="mailto:jschenk@naplescsd.org">jschenk@naplescsd.org</a> or <a href="mailto:pelwell@naplescsd.org">pelwell@naplescsd.org</a>

As Naples is a beautiful town, we are aware that the rolling hills do interfere with the signals on the gps, please let us know if this is something you experience with the app.

We look forward to hearing from you, and hope you enjoy the ride 360.

Thank you
Transportation Department

Some information you will need to know for the setup of ride 360:

URL: <a href="https://nynaplescsd.traversaride360.com">https://nynaplescsd.traversaride360.com</a>

You will need to enter your child's date of birth, last name and their student ID number.

You can find your students ID number by visiting the Naples Central School Website, and clicking on the Schooltool tab.

One very important step is to make sure that you check your email and click on the link to confirm your registration through the ride 360 website.

Again if you have any questions or problems setting this up please feel free to contact me by phone or email.



### Traversa Ride 360

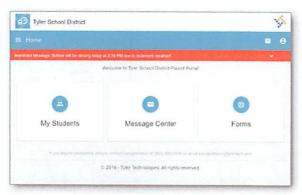
## **Parent User Guide**

#### How to access the Traversa Ride 360™ website

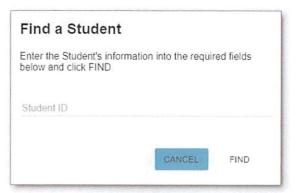
- 1. Using the Chrome or Firefox browser, go to the URL provided by your school district.
- 2. If you do not already have a registered email, click 'Register'.
- 3. To register, enter your email address, password, and name.
- 4. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the Ride 360 website.
- 5. Log in, then find a student by going to My Students and clicking the 'Find Student' button.
- Enter the unique information required by your district to find your student. Repeat this step to add additional students. If you need assistance, please contact your school district.
- 7. Once you have linked to a student, click on that student's profile to see all relevant transportation information.



Login Screen



Home Screen



Find Your Student

- 8. To share a student link with another person, select a student and click the student options button in the lower-right corner.
- 9. Choose which students to share, then enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with Ride 360, if they have not already done so, to access the student information.

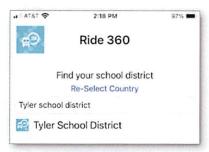
...continued on back



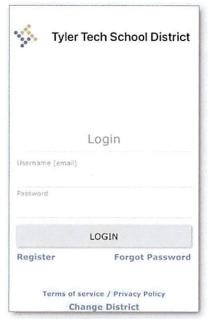
#### How to access the Traversa Ride 360 mobile application

- Download "Traversa Ride 360" from the Google Play Store or the Apple App Store.
- 2. After the app installation is complete, open Traversa Ride 360.
- When prompted to find your school district, search for the name of the school district your child attends. If you need assistance, please contact your school district.
- 4. Once you have selected your district, you will proceed to the login page. If you do not already have a registered email, click 'Register'.
- 5. To register, enter your email address, password, and name.
- 6. After registering, you will receive a confirmation email. Click on the link in your email to confirm your registration through the Ride 360 website.
- 7. Log in, then find a student by going to My Students and choosing the + button. This will present the Find a Student screen.
- 8. Enter the unique information required by your district to find your student. Repeat this step to add additional students. If you need assistance, please contact your school district.
- Once you have linked to a student, click on that student's profile to see all relevant transportation information.
- 10. Press the "share" button to share a student link with someone else. Enter the email of the person you would like to share with. That person will receive a confirmation email that will automatically link them to the shared student(s). Recipients must register with Ride 360, if they have not already done so, to access the student information.
- 11. Regularly check for updates to ensure that your device is running the latest version of the app.
- 12. Remain logged into the app to receive district notifications, even when the app is not actively running.

For more information or any ongoing support such as username and password information, bus stop location questions, or other needs please contact your district's transportation department.



Find Your District



App Login Screen



Find Your Student

